

Logwiz Technologies (PTY) Ltd ,

hereunder referred to as **Logwiz**, asserts the following terms and conditions:

Quotes

- Quotes are valid for seven days.
- Prices are based on exchange rates and import costs at time of 50% deposit payment, not the quoted date.
- The 50% deposit must be paid within 5 days of invoicing.
- The remainder must be paid **before** any goods will be released.
- All goods must be collected from our offices.
- A purchase order is needed for amounts exceeding R2000-00.

Warranty

- A one year warranty is standard, however, we will only cover installations done by an approved installer.
- We will not cover any damage done due to:
 - Water.
 - Lightning.
 - Overvoltage.
 - Undervoltage.
 - Reverse voltage.
 - Short Circuit.
- Tampering with any Logwiz design will void any warranty.
- The client must ensure proper operation of system, and perform adequate testing before allowing units to go into operation.
- If an item needs repairing or checking, it needs to be brought back to our offices.

GPRS / LTE Coverage

- We are not responsible for ensuring:
 - SMS or Data signal strength.
 - Data Credit.
 - SMS Credit.
- The client must ensure adequate signal and credit on their SIM units.

Power Supply

- The client must ensure adequate power supply for their respective units.
- The client must ensure the correct power supply.
- We do not supply:
 - Solar Panels.
 - Batteries.
 - Voltage regulators.
 - Generators.
 - Cabling, Etc.

Software Rights

- The client has no rights to any of the following designed by Logwiz:
 - software,
 - website,
 - board design,
 - electronic design or
 - intellectual property of Logwiz.
- Any design made by Logwiz remains the sole copyright of Logwiz Technologies (PTY) Ltd.
- Logwiz reserves the right to change any software and or web design when and as necessary.

Accuracy

- Logwiz makes no assertion as to the accuracy of external items, such as, but not limited to:
 - Speed radar sensors,
 - LIDAR sensors,
 - Depth gauges, etc.

Ownership of goods

Ownership of goods supplied by Logwiz remain the property of Logwiz until **full** payment has been made.

Payment Terms

- Terms are strictly cash.
- Our terms require a FIFTY percent deposit to commence work, and
- FULL payment on before handover of the goods.

- Payment of the deposit constitutes an agreement of the quote.
- The deposit must be paid within 5 days of the invoice being generated.
- If the deposit is not paid in the required time, a credit note will be issued and the quote invalidated.
- If any work has begun by Logwiz on a project, and the client wishes to cancel the order, the deposit will be forfeited by the client in its entirety.
- A full upfront payment is required for international orders to be placed and are non-refundable.

Late Payments

- The following will be in force with regards to any overdue payments:
 - Once a reminder email or statement has been sent,
 - And payment has not been effected within 5 working days.
 - All units will be remotely disabled,
 - All website access will be blocked,
 - and No further assistance will be given.
- Until all outstanding amounts be paid up in full.
- Any payment overdue more than 20 days will attract an additional 2% per month interest fee.
- Any payment overdue by 90 days will be handed over and all recovery costs will be for the client.
- Logwiz will hold all items on site as lien until all amounts are paid up in full.

Who we are

Our website address, including terms and conditions, is available at: www.logwiz.co.za

Disclaimer

- We accept no responsibility for the upload of data from your units to our server.
- We are not responsible for ensuring that your unit has:
 - GPRS data credit.
 - SMS credit.
 - GPRS and Network connection.
- We accept no responsibility for the accuracy of the data stored.

Cookies

We use a single cookie to store the ****Wizz unit name you chose in the drop down box. We make no use of embedded content from other websites

Who we share your data with

No one.

How long we retain your data

- The unit's data is stored for 3 months and then unceremoniously destroyed.
- We make no backups of the data and once deleted, cannot be recovered.
- For users, we store your username, email, cellphone number and a hashed password.
- We cannot see nor retrieve your password.
- If your password is lost you will have to use the 'lost password' link on the home page to auto-generate a new password.

What rights you have over your data

The only data, if any, is stored on the 'my account' page, if such a page exists. It can be viewed there.

Where we send your data

Nowhere.

Cost of website access

- Access to this website is on a yearly subscription basis.
- Your web access expiry date is shown on the main page.